



Minutes

Attendees: Rashiemah Birks, Jackie Clarke, Yenichel Ruan, Miranda Talley, Saundra Rangel, Channel Bonner, Jana (AI Bot), Renella Mitchell, Carrie Hollinger, April Ganzy, Natasha Ramlagan, Supernormal AI Notetaker, Danyelle Sheffield (HCSEF)

Evaluation Quality Assurance Committee Meeting

Facilitator: Steve Hoke

Date: 1/11/24

Time: 11:00 AM

Location: Teleconference

Danyelle Sheffield
Health Planner

1. Welcome/Introductions & Moment of Silence

2. Review and approval of agenda and meeting minutes

The previous meeting minutes and current agenda were approved.

3. Updates

A. Quality Assurance Plan/Indicators

Carrie provided an update on the quality assurance indicators for the fourth quarter:

Adherence to ART – target is 85%, currently in Q4 we're at 86%.

Medical Visit Frequency – target is 77%, currently in Q4 we're at 72%.

Viral Load Suppression – target is 79%, currently in Q4 we're at 70.6%. Carrie stated this indicator may change as she is still entering labs.

Carrie stated Saundra and the rest of the team is taking this information into the Quality Improvement plan in 2024.

B. Linkage to Care

Yenichel stated the after-hours testing is resuming, and starting the New Year on Friday, January 26th from 4:00 PM – 7:00 PM and will continue the last Friday of every month.

Yenicel provided her report and explained for the month of December, there was twelve (12) new cases – two (2) in Indian River, three (3) in Martin, and seven (7) in St. Lucie County. One (1) of the individuals in Martin County refused Linkage to Care assistance, but were made aware of the services offered. Yenicel explained the individual didn't seem to be refusing care altogether, but that he was going to do his own research and continue with care elsewhere. In St. Lucie County, two (2) out of the seven (7) new cases ended up being testing negative. There was thirty-three (33) individuals who were virally suppressed, and eleven (11) who were re-engaged back into care.

C. Other Updates

Natasha shared that Jackson Drugs is offering free flu and COVID-19 shots for primarily Indian River, Martin, and St. Lucie counties, regardless of insurance or paperwork barriers. For those interested, a \$50 Publix gift card for each shot received will be provided, while supplies last. The hours to receive the shots are Monday-Friday from 9:30 AM – 5:30 PM and Saturday from 9:30 AM – 3:30 PM. No appointment needed.

Renella asked Natasha how long you have to wait to get another COVID-19 if you received one in September.

Natasha stated she will touch base with Renella after the meeting because Jackson Drugs processes everything through FL Shots and it will let them know if individuals are due for another booster.

4. Open Discussion

Notes