



Attendees: Rashimah Birks, Eric Martinez, Jana's OtterPilot, Carrie Hollinger, Edwin's OtterPilot, Supernormal AI Notetaker, Danyelle Sheffield (HCSEF)

**Evaluation
Quality Assurance
Committee Meeting**

Facilitator: Steve Hoke

Date: 3/14/24

Time: 11:00 AM

Location: Teleconference

Danyelle Sheffield
Health Planner

1. Welcome/Introductions & Moment of Silence

2. Review and approval of agenda and meeting minutes

The previous meeting minutes and current agenda were approved.

3. Updates

A. Quality Assurance Plan/Indicators

Carrie shared she won't have data updates on the indicators until the end of this month (March), due to doctor visits and labs not being entered into the system yet with it still being the first of the year. Carrie mentioned she has reached out to Midway Specialty Care and Whole Family Health Center (WFHC) to try to come up with alternative ways to gather the data more consistently – it was mentioned that great improvements were made from 2022 to 2023, but Carrie would like to continue improving in 2024. Carrie discussed with that also being the goal of the Quality Plan, her and Sandra have been

meeting to work on getting their actions down on paper in a format the state will approve. The same measures will be included in the plan (viral load suppression, medical visits, and adherence to ART), but there will also be a fourth measure on mental health visits that will be heavily focused on this year. Carrie is working to have a visual presentation for next month's meeting to go along with her data update.

B. Linkage to Care

Due to the 500-500 class, Alex and staff wasn't able to attend the meeting, so he provided updates to Danyelle, which were shared with the group:

Linkage To Care updates:

For the month of February, there was a total of nine (9) new HIV cases reported – eight (8) were successfully linked into care, one (1) refused services. Six (6) of those cases were out of St. Lucie County and three (3) cases were out of Indian River County. There were a total twenty-six (26) previously diagnosed cases that were linked back into care. The total cases completed for the month of February was sixty-one (61).

Jail Program Updates:

Testing is happening as usual on Monday and Thursdays – Alex is currently conducting testing and education at the St. Lucie County Jail. During the month of February, a total of twenty-nine (29) clients were educated and nineteen (19) tested at the St. Lucie County Jail – HIV/RPR/HCV/CT-GC testing services were provided. There were eight (8) cases case back positives for STDs – all individuals were linked into linkage services and treatment was provided.

Rashiemah asked if the same services are being offered into the Martin County and Indian River County jails. Carrie answered and stated that is the goal, but as of now, no. She informed the group that it was difficult to get into the St. Lucie County jail, so DOH staff is working to hopefully be able to offer the same services in the other counties in the future. She did also mention there is possibly someone in Indian River County that provides some services, but not to the extent that Alex is doing in the St. Lucie County jail. Rashiemah stated she was curious because she knew in the past there was testing and services happening in Indian River. Eric asked if Carrie gets the outreach numbers in the other counties – Okeechobee, Martin, and Indian River. Carrie stated that she should be, it's unfortunately just not as consistent, but she will continue to inquire and request updates from the remainder of the service area. Rashiemah asked who the DIS contact was in Indian River and Carrie mentioned it is Anthony Sanchez. Eric stated that he would like to hear more about what is happening in Okeechobee County – Carrie informed the group that a lot of change is currently happening in Okeechobee County. For example, Clint Sperber (St. Lucie County DOH Administrator) is now the interim administrator and the St. Lucie County nursing director is now the interim nurse director in Okeechobee County. Carrie stated she said she can ask Channel who would be the main point of contact in Okeechobee, as she isn't sure who it is at the moment.

C. Other Updates

4. Open Discussion

Rashiemah updated the group on WFHC's recent outreach efforts. WFHC has been in full action since October 2023 with their medical mobile office, including a full exam room with one provider and one medical assistant. The areas that have been covered continuously throughout the month include:

- RCMA Whispering Pines Development in Fellsmere – WFHC is scheduled to be there twice a month. WFHC is working to establish a collaborative agreement to provide health screenings, HIV, and STI testing.
- Salvation Army in Indian River County – WFHC is scheduled to be there twice a month, as well.
- Hope for Families Center – the center has recently received a grant that will allow them to go from housing 52 residents, up to 120 residents. WFHC is planning on providing health screenings, HIV, and STI testing.
- Samaritan Center for Homeless Families – health screenings, HIV, and STI testing.

Rashiemah asked the group to let her know if there are other opportunities/events happening in the community where WFHC could be a vendor to provide those health screenings and testing services.

The group had a discussion on the needs of the homeless populations in our area, and how in some instances they are being pushed out of areas where they sleep in tents, forcing them to go from a tent to a sidewalk. Rashiemah mentioned WFHC does provide services to those they are able to, including a homeless population near the Salvation Army. Examples were shared among the group of different homeless populations and where they are found to be living throughout our area, as well as the dire needs that were reiterated.

Notes