



Attendees: April Ganzy, Carrie Hollinger, Channel Bonner, Eric Martinez, Islande Chery, Jackie Clarke, Kerry McCormick, Malcom Rush, Miranda Talley, Natasha Ramlagan, Rashiema Birks, Richard Santiago, Sherry Gizzarelli, Yenice Ruan, Danyelle Sheffield (HCSEF), Emily Carmichael (HCSEF)

Evaluation Quality Assurance Committee

Facilitator: Jackie Clarke

Planning Committee

Facilitator: Jackie Clarke

Date: 9/12/24

Time: 11:00 AM

Location: Teleconference

Danyelle Sheffield
Health Planner

1. Welcome/Introductions & Moment of Silence

Jackie welcomed the group starting the meeting at 11:01 AM. She then led a moment of silence.

2. Evaluation Quality Assurance Updates led by Jackie Clarke

a. Review and approval of EQA agenda and meeting minutes

Jackie called for a motion to approve the previous EQA agenda and meeting minutes. Carrie motioned to approve the agenda and minutes, and Eric seconded the motion.

b. Quality Assurance Plan/Indicators

Carrie reported on the second quarter's performance measures in the CQM Plan. Eric asked Carrie about the timelines for each quarter and what months are covered in the second quarter. Carrie explained that April – June is second quarter, but the report is cumulative (covering January – June) as the reports pull everything for the year. Danyelle shared her screen to show the Area 15 Performance Measures visual Carrie created with the following data:

- Viral Load Suppression: clients with a viral load of 199 or less
 - 2024 Goal: 80.5%
 - First Quarter Progress: 52%
 - Second Quarter Progress: 49%
 - Carrie acknowledged the Viral Load Suppression goal was met last year, so as more labs come in during the third and fourth quarters, she anticipates meeting this goal again.
- Antiretroviral (ART) Medication: clients with ART entered into CAREWare
 - 2024 Goal: 87%
 - First Quarter Progress: 81%
 - Second Quarter Progress: 81%
- Medical Visit Frequency: clients with two or more provider visits, at least two months apart

- 2024 Goal: 79%
- First Quarter Progress: pending
- Second Quarter Progress: 36%
- Carrie anticipates higher numbers in the third and fourth quarters as clients come in for their second visits during the final half of the year.
- Mental Health Visits: clients with at least one mental health visit
 - 2024 Goal: 20%
 - First Quarter Progress: 3.1%
 - Second Quarter Progress: 3.2%

Eric mentioned experiencing delays in getting lab results back during a Whole Family Health Center visit. He asked if Carrie has seen this, as well. Carrie mentioned she has been in the 'entering' data phase and has not noticed this. Carrie noted that in the next couple months, she will pay attention to missing information when she does her provider chart reviews to ensure the appropriate timelines are followed. April mentioned lab delays not being uncommon, as sometimes the workload is higher than normal. April noted that DOH does try to reach out to the lab if this is something they see happening. Rashiemah noted in the past there have been times Whole Family Health Center has experienced a lag in receiving labs, but they do try to let DOH know if there are any issues when something like this happens. She also noted that she has reached out to administration about this matter.

c. Linkage to Care

Yenichel reported that there were 11 new diagnoses, with 10 in St. Lucie County, and one in Indian River County. Yenichel noted that two cases in St. Lucie County were HIV-negative and moved to another area. She noted that all the clients were successfully link into care and in August, there were 33 clients who achieved viral load suppression.

d. Other Updates

Jackie opened the floor to any additional updates, to which there were none.

3. Planning Committee Updates led by Jackie Clarke

a. Review and Approval of Planning Agenda and Meeting Minutes

The previous Planning meeting minutes and the current agenda were reviewed and approved. Natasha motioned for approval, and Carrie seconded the motion.

b. Needs Assessment

Channel noted there are no updates on the Needs Assessment, as the state is still working through updates.

c. Activity Tracker

Channel reported the following Activity Tracker updates for the month of August:

- **Test & Treat:** 11 new positive clients, and 26 Test & Treat clients reestablished into care
- **PrEP:** 5 new clients and 13 returning PrEP clients
- **PEP:** 3 PEP clients

Channel shared there were 29 STD tests and 293 HIV tests administered as part of the targeted outreach testing efforts in August 2024. She explained that the targeted outreach testing numbers are specific to outreach events and this data does not include testing done in clinics. She noted that the HIV test numbers include testing conducted through the Community Based Organizations (CBOs) and the Department of Health.

Natasha asked if there is a list of Test and Treat centers. Channel noted that she will double check on the DOH St. Lucie County website to ensure that this is updated. Natasha mentioned she is would like to have a list to print and post in the pharmacy and use at outreaches. Channel noted that this was a good idea, and added that the list of Test and Treat centers could also be on a rack card to distribute during events. Jackie noted this tool would be beneficial for Case Management purposes. Yenichel mentioned that she is working on compiling the local Area 15 testing sites. She noted that since it is still a work in progress, she could look into potentially adding in PrEP and PEP, as treatment sites that offer PrEP and PEP are currently not included. Channel noted that she has an old version of something similar and mentioned she would share with Yenichel to reference.

Eric asked if there is a list of the new providers that are coming into the area and if there have been any trends such as increases in services provided. Channel mentioned that as the population grows in the area, there have been an increase in inquiries on testing sites. Channel noted that Alex, the Early Intervention Consultant (EIC), keeps track of those new providers who have an active Memorandum of Understanding (MOU) with DOH St. Lucie County. Jackie mentioned it would be helpful to have an estimated number of new providers coming into the area. Channel noted that she will follow up with Alex to get the list of providers with an active MOU with DOH St. Lucie County, along with some general information to post to the website.

d. HIV Prevention Activities

Jackie called for an update on Indian River HIV Prevention Activities. No updates were provided.

Jackie called for an update on HIV Prevention Activities in St. Lucie County:

- Islande reported on a series of outreach activities:
 - At the end of August, DOH - St. Lucie hosted two outreach events at America's Best Value Inn. DOH - St. Lucie educated a total of 26 people at these events.
 - In the beginning of September, DOH - St. Lucie went to the Council on Aging in Port St. Lucie and Fort Pierce, where 19 clients were reached.

- On September 11, DOH - St. Lucie hosted an outreach event at the Up Center, where they educated 26 people.
- Islande reported on upcoming events for the month of October including two outreach opportunities at Indian River State College from 11am to 2pm. The first will be held October 15 at the Massey Campus and the second will be held on October 25 at the Mueller Campus.

Jackie reported the following HIV Prevention Activities for Martin County:

- DOH - Martin will be hosting a late-night clinic from 4:00 to 7:00 PM on September 16th. All STD testing will be offered at this event.
- On September 21st, DOH - Martin will be partnering with Cleveland Clinic on East 10th Street for an additional outreach event.
- On October 5th, DOH - Martin will attend the Bahamian festival in Port Salerno.
- On October 26th, DOH - Martin will attend a community event hosted by the Martin County Office of Minority Health in Indiantown.
- Jackie noted that DOH - Martin still plans to open a monthly late-night clinic in Indiantown starting in October.

4. Open Discussion

Jackie opened the floor for open discussion.

Channel introduced Malcom Rush, the new Minority AIDS Coordinator, and shared that he is undergoing his training.

Natasha shared that during flu season, Jackson Drugs is partnering with a company to offer \$10 Publix gift cards for those who receive a general flu shot. Jackie asked if COVID vaccines are being offered, as well. Natasha confirmed that COVID vaccines would be offered with this project, as well.

Jackie adjourned the meeting at 11:30 AM.