



Attendees: Steve Hoke, Eric Martinez, Kerry McCormick, Rashimah Birks, Renella Mitchell, Miranda Talley, Carrie Hollinger, April Ganzy, Michelle Peaslee, Saundra Rangel, Chanel Bonner, Danyelle Sheffield (HCSEF)

**Evaluation
Quality Assurance
Committee Meeting**

Facilitator: Steve Hoke

Date: 3/14/24

Time: 11:00 AM

Location: Teleconference

Danyelle Sheffield
Health Planner

1. Welcome/Introductions & Moment of Silence

2. Review and approval of agenda and meeting minutes

The previous meeting minutes and current agenda were approved.

3. Updates

A. Quality Assurance Plan/Indicators

Carrie reported on the performance measures that are in the CQM Plan. Carrie acknowledged that she is still inputting data so these numbers will be changing, but this is where we currently are. Danyelle shared her screen to show the Area 15 Performance Measures visual Carrie created:

- Viral Load Suppression: clients with a viral load of 199 or less
 - 2024 Goal: 80.5%
 - First Quarter: 52%
- Antiretroviral (ART) Medication: clients with ART entered into CAREWare
 - 2024 Goal: 87%
 - First Quarter: 81%
- Medical Visit Frequency: clients with two or more provider visits, at least two months apart
 - 2024 Goal: 79%

- Quarter 1: Carrie stated she wasn't able to pull information for this measure, as the system is glitching by only pulling 2023 data. She will continue to do some background work to obtain Quarter 1 2024 data.
- Mental Health Visits: clients with at least one mental health visit
 - 2024 Goal: 20%
 - Quarter 1: 3.1%
 - Carrie acknowledged to hopefully improve this number by working with Whole Family Health Center to obtain their numbers for this measure.

Steve verified with Carrie that as she gets data for medical visits frequency, that she will share with the committee. Carrie confirmed, and also prefaced that this measure will show low numbers in the beginning of the year, but will continue to improve in the 3rd and 4th quarters as people have doctor appointments throughout the year.

Eric inquired about Area 15 integrating the VMSG portal that the state has introduced and relayed the discussion that a Mr. Warren from the state brought up in the Coordination of Efforts meeting surrounding this portal being ideal for Part As to adopt, and whether or not Part Bs could also benefit. Eric asked if there has been any discussion of switching to use this new portal or if the plan is to stay with what we have been doing. Carrie shared she has heard of it, but more so within the integrated plan. She mentioned that a lot of the work spans across several plans, so that there would be duplicative information. Additionally, Carrie stated there has not been a clear answer that she is aware of on whether or not Area 15 will be officially adopting the use of this portal. Eric suggested that it could be helpful for a DOH St. Lucie County staff member to join the next Coordination of Effort meeting to maybe learn more about the portal and potential integration of it. Carrie mentioned they have completed a training on the introduction of the portal and what it entails. Channel stated she was on the Coordination of Efforts call Eric was referring to. She shared that from her understanding some areas have been given full access, but for Area 15 they have just been given a training, and that it has to be routed through the state's IT system for approval still. Channel stated that Area 15 is used to tracking progress through the Workplan, so regardless of if it is approved and adopted in Area 15, she believes they will be fine, and in the meantime will continue to track progress how they have been.

Channel stated that once they receive direction from the state, they will update the Planning Body.

Rashiemah mentioned she remembered Carrie mentioning in past meetings that she would be reaching out to WFHC for updated data/measures. Rashiemah asked Carrie email her and she will help to get that information from the case managers.

B. Linkage to Care

Linkage To Care updates:

Carrie shared that Alex is in another meeting, but he gave Carrie his updates. Carrie shared that for the month of March, nine (9) new HIV cases were reported, eight (8) were linked into care, while one (1) refused. Linkage to Care will be reaching out to that individual again, though.

Jail Program Updates:

Carrie also provided updates for the St. Lucie County jail: 162 services were provided, 58 individuals received education and testing, 5 previously positive individuals were linked into care, and there were 10 patients who tested positive for STIs and all received linkage to care and counseling.

Eric asked where the one client that refused is located, and where they were tested. Carrie said she doesn't have that information, just that they refused treatment.

C. Other Updates

Steve asked if Area 15 has any updates. Channel stated there are no updates for EQA at this time.

4. Open Discussion

Steve opened the floor to any additional events or updates that weren't already shared during the Membership Committee. None were shared by the group.

Meeting adjourned at 11:20 AM.

